# CNRO COVID-19 Community Client Pre-Screening Tool for PSWs

Before visiting your client, call the client or their POA and ask the following questions;

**Screening Questions**

1. Do you have a fever, and/or new onset of cough, or difficulty breathing? **Yes or No**
2. Have you, or anyone in your home or family travelled Internationally or within Canada in the last 14 days? **Yes or No**
3. Have you been in contact with anyone who has **COVID 19** or is under investigation? **Yes or No**

**Outcome Protocol**

* **PSWs**
	+ If the client/POA answers **yes to any question**
		- **Tell the client or their POA that you are calling the CNRO Coordinator for direction**
		- **Tell the client or their POA that the CNRO coordinator will call to assess if the PSW can visit.**
* **CNRO Coordinators**
	+ Call the client/POA and review the information provided by the PSW screening.
	+ If the client/POA answers **Yes** to questions 1 but no to question 2 and 3, advise the client/POA that they should contact their family physician if their symptoms worsen
	+ If the client/POA answers **No** to question 1 but **yes to question 2 or 3**, advise the client to call Ottawa Public Health (613-580-2424) to see if they should be screened.
	+ Inform the client that you will not be visiting until they are cleared.
	+ Follow up with the client/POA with each visit to confirm status and ability to visit